# The Mesa Community College Program to Assess Student Learning

# MCC's 4C's Report Fall 2019

Prepared by: Office of Institutional Effectiveness

September 2020

Mesa Community College 1833 W. Southern Avenue Mesa, Arizona 85202

MCC at Red Mountain 7110 East McKellips Road Mesa, Arizona 85207

Office of Institutional Effectiveness

https://www.mesacc.edu/about/office-institutional-effectiveness

## **Table of Contents**

I. Introduction and Background	1
HISTORY AND OVERVIEW OF ASSESSMENT	1
Organizational Structure for Assessment	2
II. Methodology	3
Data Collection Procedures	3
STUDENT PROFILE OF MCC's 4C's FALL 2019	4
III. Overall Summary of Results	5
FACULTY PARTICIPATION	5
DEPARTMENT PARTICIPATION	5
ANALYSIS HIGHLIGHTS	6
IV. Results and Observations	6
Overall Results	6
CIVIC ENGAGEMENT	10
COMMUNICATION	
Critical Thinking	13
CULTURAL AND GLOBAL ENGAGEMENT	15

Appendix A: MCC's 4Cs Scoring Guidelines

## I. Introduction and Background

#### **History and Overview of Assessment**

Mesa Community College (MCC) is committed to providing quality education for its students as evidenced in our institutional value, Learning - MCC champions individual student success that reflects the highest academic standards. The college recognizes the need for accurate assessment data to use in evaluating student learning and the effectiveness of the College in meeting its mission. MCC accepts the proposition that the value of assessment is found in the use of the assessment data to improve student learning.

MCC conducts student outcomes assessment at the institutional (ISLO), program/pathway (PSLO), and course (CSLO) levels. Assessment efforts are led via collaborative efforts of the Vice President of Academic Affairs (VPAA), Director of Assessment, Faculty Senate Student Outcomes Committee (SOC), and the Office of Institutional Effectiveness.

Starting in the late 1990s, MCC's student learning outcomes were assessed college-wide through "Assessment Week." In the Fall 2012, challenges in the assessment work were identified, motivating revisions to our institutional student learning outcomes and assessment method. SOC and Faculty Senate approved a revision of the general education outcomes to better focus on student success. MCC's ISLOs became MCC's 4Cs: Communication, Civic Engagement, Critical Thinking, and Cultural and Global Engagement, with each outcome having several criteria. MCC's 4Cs uses standardized scoring guidelines assessment instead of standardized assessment test. This allows instructors to apply the assessment results to their course content and pedagogical practice.

In 2017, MCC developed Guided Pathways for its academic programs, which were adopted and expanded by the District in 2018. Each guided pathways program map includes Program-level Student Learning Outcomes (PSLOs).

In 2018, MCC hired an Assessment Director to lead the collaborative development and implementation of a comprehensive plan for assessing student learning outcomes at the course, program, educational pathway, and institutional levels.

#### **Organizational Structure for Assessment**

The Student Outcomes Committee is composed of faculty from many disciplines, and confers regularly with the Faculty Senate. The Dean of the Office of Institutional Effectiveness (OIE), as well as analysts from the office, serves as a consultant to the committee to ensure that assessment processes and methodologies reflect good practice, including adherence to guidelines for ethical research. The current process to assess student learning has continued to engage faculty through regular meetings of the committee.

Figure 2

#### Mesa Community College: Institutional Student Learning Outcomes "MCC's 4Cs"

The following Institutional Student Learning Outcomes are consistent with the Vision, Mission, and Values of both the Maricopa Community Colleges District and Mesa Community College, and reflect our commitment to Individual and Community, Innovation, Integrity, Learning, and Service Excellence.

#### **COMMUNICATION (CO)**

**Institutional Learning Outcome:** The purposeful development, expression and reception of a message through oral, written or nonverbal means.

- **1. PURPOSE:** Establish a clear central focus for a message which demonstrates an understanding of context, audience, and task
- **2. CONTENT:** Develop appropriate, relevant content logically sequencing ideas and/or information
- **3. LANGUAGE:** Apply language and/or modes of expression of a discipline in an appropriate and accurate manner to demonstrate comprehension
- **4. EXECUTION:** Convey a message effectively

#### **CRITICAL THINKING (CT)**

**Institutional Learning Outcome:** Habit of mind of analyzing issues, ideas, artifacts, events, and/or evidence to draw conclusions or solve problems.

- 1. Identify the topic/ subject of inquiry
- **2.** Select appropriate resources required to draw conclusion(s) or solve the problem
- **3.** Apply resources to draw conclusion(s) or solve the problem
- **4.** Evaluate conclusion(s) or the solution to the problem

#### **CIVIC ENGAGEMENT (CE)**

**Institutional learning Outcome:** Civic engagement encompasses actions to promote the quality of life in a community, through both political and non-political processes.

- **1. INCLUSIVENESS:** Demonstrate an ability to engage respectfully with others in a diverse society
- **2. APPLY KNOWLEDGE:** Apply knowledge from one's own study and experiences to active and ethical participation in civic life
- **3. DEMONSTRATION OF CIVIC IDENTITY AND COMMITMENT:** Provide evidence of experience in and reflection on civic engagement activities
- **4. CIVIC COMMUNICATION:** Communicate and listen to others in order to establish personal and professional relationships to further civic action
- 5. ENGAGEMENT IN CIVIC ACTION AND

**REFLECTION:** Demonstrate the ability to deliberate and collaborate on issues and problems to achieve a civic aim

#### CULTURAL AND GLOBAL ENGAGEMENT (CG)

**Institutional learning Outcome:** Global Learning encompasses knowledge, skills, and attitudes students acquire through a variety of experiences that enable them to understand world cultures, analyze global systems, appreciate cultural differences, and apply this knowledge and appreciation to their lives as educated individuals and global citizens.

#### 1. KNOWLEDGE: Analyzes

cultural systems, events, or creations and their relationship to worldviews, values, or behavior.

- **2. INFLUENCES:** Evaluates the impact of contemporary and past events, perspectives, or cultures on intercultural relationships.
- **3. SELF AWARENESS**: Analyzes the impact of culture and intercultural experiences on one's worldview, values and behavior, including assumptions, biases, prejudices, or stereotypes.
- **4. RESPONSIBILITY**: Evaluates the impact of one's moral and ethical reasoning on one's actions in relation to culturally different groups.
- **5. CULTURAL EXPRESSION:** Generates ideas, creations, or models that express the human condition and one's relationship with the world

Revised AY 2017-2018

## II. Methodology

During the Fall 2019 and Spring 2020 semesters, SOC invited all residential, one year only, one semester only, and adjunct faculty to participate in MCC's 4Cs assessment. Due to Covid-19 pandemic occurring in Spring 2020, the MCC's 4C's results will not be reported in this report.

Faculty participants identified a 'C' that best aligned with their course. The faculty chose an assignment within their course that aligned with all criteria of the chosen outcome. Faculty attached the 'C' scoring guidelines to the course assignment in Canvas. Using Canvas students assessed in a 'C' were given a rate of Levels 0 through 4, with level 4 being the highest level of achievement. The data collected in Canvas for each semester was exported, combined into one dataset, aggregated and analyzed using Excel, MCCCD Institutional Research Information System (IRIS), and IBM SPSS Statistics.

College level and course level 'C' averages were calculated. The average scores range from zero to four, with four being the highest level of achievement.

The scoring guidelines were revised in AY2017-2018 and implemented Fall 2019. Some faculty used the revised scoring guidelines and others used the prior set of scoring guidelines. When reporting average scores, only data from the new scoring guidelines were analyzed.

#### **Data Collection Procedures**

SOC focused assessment efforts on the four outcome areas: Civic Engagement, Communication, Critical Thinking, and Cultural and Global Engagement.

SOC members recruited faculty volunteers. Flyers, informational sessions and trainings, intranet postings, and posters were provided to help recruit volunteers. 125 faculty members volunteered a total of 219 sections at Southern and Dobson, Red Mountain, Online, Downtown and Offsite during Fall 2019 semester.

Administration of the assessment occurred during the regular classroom period. Faculty utilized an assignment which had already been created or they created a new assignment that best aligned with one of the MCC's 4C's. Students were informed that the purpose of the assessment was to measure whether education goals are being achieved in order to improve programs and student learning at MCC.

Faculty administered and scored the assessments using Canvas by the end of each semester. At the end of the semesters, OIE exported an Outcomes Report from Canvas into Excel. The reports contained student names, course name, section number, learning outcome, outcome score, and title of assignment. The exported data was used to match each student's assessment with exact demographic and course data using IRIS.

## Student Profile of MCC's 4C's Fall 2019

Table 1

T2 11	Student Profile of	Callana				
Fall 2019 Assessments and College Fall 2019 Only Total College						
	Assessment	(Fall 2019 45 <sup>th</sup> day)				
Headcount (Unduplicated)	1 ISSUSSIFICATE	20,351				
(	Ethnicity					
Am. Indian/Alaska Native	3.2%	3.4%				
Asian	6.4%	5.0%				
Black/African American	5.3%	5.5%				
Hispanic/Latino	32.3%	31.5%				
Not Specified	3.1%	3.6%				
Two or More	3.8%	4.3%				
White	45.8%	46.6%				
	Gender					
Female	59.9%	53.4%				
Male	39.0%	45.1%				
Other/Unknown	1.2%	1.5%				
Age Group						
Under 18	4.5%	12.3%				
18-19	29.5%	21.9%				
20-24	37.2%	32.3%				
25-29	13.1%	13.4%				
30-39	10.1%	11.5%				
40-49	3.6%	4.7%				
50-59	1.3%	2.5%				
60+	0.68%	1.4%				
P	rimary Time of Attend	ance				
Day	72.7%	51.4%				
Evening	6.7%	15.7%				
Non-Traditional	19.2%	30.6%				
Weekend	.80%	2.2%				
None/Unknown	.50%	0.1%				
Academic Load						
Full Time	42.5%	30.1%				
3/4 Time	29.2%	18.0%				
Half-Time	17.9%	22.0%				
Less than Half-Time	10.2%	30.0%				
No Units	.32%	-				
	1					

## III. Overall Summary of Results

## **Faculty Participation**

Table 2 shows both, residential and adjunct faculty participation in MCC's 4C's from the pilot semester in Spring 2015 through Fall 2019. There was a total of three faculty with unassigned instructor type in the data; making the total number of faculty participation 125.

Table 2

Faculty Participation							
	Spring 2015 Pilot	AY 2015-16	AY 2016-17	AY2017- 18	AY 2018-19	Fall 2019	
Number of Residential Faculty Participants	33	71	98	136	120	73	
Residential Faculty*	341	323	303	306	301	295	
4Cs Residential Faculty Participation Rate	9.68%	21.98%	32.34%	44.44%	39.87%	24.7%	
Number of Adjunct Faculty Participants	2	31	40	97	92	49	
Adjunct Faculty	861	812	598	673	686	833	
4Cs Adjunct Faculty Participation Rate	0.23%	3.81%	6.69%	14.41%	13.41%	5.9%	

<sup>\*</sup> Fall 2019 actively filled faculty positions (Residential and OYO)

### **Department Participation**

3,082 students were assessed in 19 academic departments in Fall 2019.

Table 3

Department Participation								
	Spring 2015 Pilot	AY2015 -16	AY2016 -17	AY2017 -18	AY2018- 19	Fall 2019		
Number of Students Assessed	871	3,061	4,576	7,197	7,058	3,082		
Number of Departments	12	17	17	19	19	19		
Number of Courses	33	88	134	214	208	97		
Number of Sections	64	235	324	613	639	219		

#### **Analysis Highlights**

- A total of 3,308 students were assessed, completing 6,903 assessments in 97 courses from 19 departments
- 73 residential and 49 adjunct faculty administered the assessments in 219 sections
- Using the current Scoring Guidelines: 466 students were assessed in Civic Engagement
- Using the current Scoring Guidelines: 1,570 students were assessed in Communication
- Using the current Scoring Guidelines: 1,190 students were assessed in Critical Thinking
- Using the current Scoring Guidelines: 433 students were assessed in Cultural and Global Engagement

#### IV. Results and Observations

#### **Overall Results**

Students may have been given an MCC's 4Cs assessment in more than one course, therefore, the # of students in each table in this section are a duplicate count of students. Table 5 provides the departments, the number of instructors, number of courses, number of sections and the number of students assessed Fall 2019.

Table 5

Fall 2019 - Assessments Administered by Department							
Department	# of Instructors	# of Courses	# of Sections	# of Students			
Administration of Justice	4	6	9	142			
Applied Sciences and Technology	2	3	4	35			
Art	9	9	12	195			
Business	3	5	11	171			
Communication, Theatre & Film Arts	16	9	43	685			
Computer Information Systems	6	4	12	137			
Counseling	1	1	1	12			
Cultural Science	5	7	9	140			
Education Studies	5	5	8	119			
English/ Humanities/ Journalism	8	9	15	161			
Exercise Science, Physical Education, Recreation, Dance	3	7	11	172			
Fire Science/EMT	2	1	1	2			
Life Science	7	6	20	349			
Mathematics and Computer Science	1	1	1	19			
Nursing	32	5	16	328			
Psychological Science	8	8	9	188			
Reading	6	4	21	267			
Social Science	1	1	1	17			
World Languages	6	6	15	176			
Total	125	97	219	3,315			

Table 6 shows the department, number of courses assessed, number of courses offered (excluding noncredit, cancelled courses, ROTC and NSO) and the percentage of courses assessed in Fall 2019.

Table 6

Fall	Fall 2019 – Courses Offered and Assessed						
Department	# of Courses Assessed	# of Courses Offered	% of Courses Assessed	# of Sections Assessed	# of Sections Offered	% of Sections Assessed	
Administration of Justice	6	31	19.4%	9	68	13.2%	
Applied Sciences and Technology	3	180	1.7%	4	389	1.0%	
Art	9	46	19.6%	12	110	10.9%	
Business	5	97	5.2%	11	207	5.3%	
Communication, Theatre & Film Arts	9	27	33.3%	43	131	32.8%	
Computer Information Systems	4	88	4.5%	12	232	5.2%	
Counseling	1	12	8.3%	1	36	2.8%	
Cultural Science	7	64	10.9%	9	156	5.8%	
Education Studies	5	34	14.7%	8	62	12.9%	
English/ Humanities/ Journalism	9	58	15.5%	15	327	4.6%	
Exercise Science, Physical Education, Recreation, Dance	7	90	7.8%	11	154	7.1%	
Fire Science/EMT	1	27	3.7%	1	63	1.6%	
Life Science	6	18	33.3%	20	224	8.9%	
Mathematics and Computer Science	1	34	2.9%	1	265	0.4%	
Nursing	5	16	31.3%	16	56	28.6%	
Psychological Science	8	17	47.1%	9	130	6.9%	
Reading	4	8	50.0%	21	73	28.8%	
Social Science	1	27	3.7%	1	87	1.1%	
World Languages	6	29	20.7%	15	90	16.7%	
Total	97	903	10.7%	219	2,860	7.7%	

Note: The table does not include departments that did not assess

Table 7 shows the number of assessments administered by location and instructional mode. Courses and students are counted per location and instructional mode; therefore, the table below shows duplication. Fall 2019, MCC's 4C's assessments were administered in a total of 151 sections at Southern and Dobson. Internet administered the assessment in a total of 54 sections, 13 sections administered at Red Mountain and 1 section at the Downtown Center.

Table 7

	Section Participation by Location and Instructional Mode						
		Spring 2015 Pilot	AY2015- 16	AY2016- 17	AY2017- 18	AY2018- 19	Fall 2019
Location	Instructional Mode	# of Sections	# of Sections	# of Sections	# of Sections	# of Sections	# of Sections
	Field Based	-	1	1	6	5	1
	Hybrid	8	18	24	47	56	20
Southern and Dobson	Independent Study	-	-	-	2	5	1
	In Person	35	131	199	384	361	131
	S&D Total	43	149	224	439	427	151
Dad	Hybrid	-	3	8	9	11	4
Red Mountain	In Person	7	9	18	31	35	9
Mountain	RM Total	7	12	26	40	46	13
Internet	<b>Internet Total</b>	14	73	73	117	156	54
Downtown & Offsite	Downtown & Offsite Total	-	1	-	17		1
HS Dual	HS Dual Total	_	-	1	-	10	_
Total	-	64	235	324	613	639	219

Of the locations and instructional modes assessed for Fall 2019, the table below shows the percentage of assessed to offered.

Table 8

Fall 2019 - Sections Offered and Assessed by Location and Instructional Mode						
Location	Instructional Mode	# of Sections Assessed	# of Sections Offered	% of Sections Assessed		
	Hybrid	20	201	10.0%		
Southern and Dobson	In Person	131	1,590	8.2%		
	S&D Total	151	1,791	8.4%		
	Hybrid	4	37	10.8%		
Red Mountain	In Person	9	254	3.5%		
	RM Total	13	291	4.5%		
Online	Online Total	54	686	7.9%		
Downtown & Offsite (all modalities)	Downtown & Offsite Total	1	49	2.0%		
Total		219	2,817	7.8%		

Tables 9 - 12 show the college – wide average of MCC's 4Cs by location. The total number of students are duplicated. The number of students is too low for the Downtown location and therefore the average scores are not reported.

The following data are from assessments using the AY2017-2018 scoring guidelines. See Appendix A. Table 9

Fall 2019 - Assessment – All Locations						
Learning Outcome # of Students   Average Score						
Civic Engagement	466	3.31				
Communication	1,570	3.44				
Critical Thinking	1,190	3.36				
Cultural and Global Engagement 433 3.06						
Total	3,659	-				

Note: The average is on a scale from zero to four with four being the highest level of achievement

Table 10

Fall 2019 - Assessment – Southern and Dobson						
Learning Outcome # of Students   Average Score						
Civic Engagement	246	3.44				
Communication	1,177	3.38				
Critical Thinking	908	3.21				
Cultural and Global Engagement	333	3.35				
Total	2,264	-				

Note: The average is on a scale from zero to four with four being the highest level of achievement

Table 11

Fall 2019 - Assessment – Red Mountain						
Learning Outcome # of Students   Average Scot						
Civic Engagement	89	3.82				
Communication	109	3.52				
Critical Thinking	56	3.46				
Cultural and Global Engagement	19	2.59				
Total	273	-				

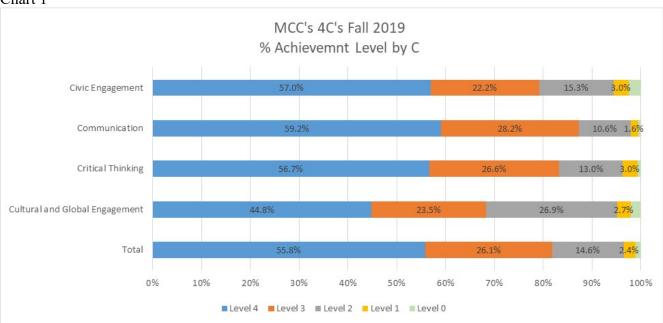
Note: The average is on a scale from zero to four with four being the highest level of achievement

Table 12

Fall 2019 - Assessment – Online						
Learning Outcome # of Students   Average Sco						
Civic Engagement	132	3.22				
Communication	294	3.42				
Critical Thinking	234	3.24				
Cultural and Global Engagement	81	2.33				
Total	741	-				

Note: The average is on a scale from zero to four with four being the highest level of achievement

#### Chart 1



- 57.0% of Civic Engagement assessments were rated at Level 4
- 59.2% of Communication assessments were rated at Level 4
- 56.7% of Critical Thinking assessments were rated at Level 4
- 44.8% of Cultural and Global Engagement assessments were rated at Level 4
- Total of 55.8% of all MCC's 4C's assessments were rated level 4

#### Civic Engagement

#### **Definition**

**Civic Engagement:** Civic engagement encompasses actions to promote the quality of life in a community, through both political and non-political processes. See Appendix A for Scoring Guidelines.

#### **Descriptors**

- 1. INCLUSIVENESS: Demonstrate an ability to engage respectfully with others in a diverse society
- 2. APPLY KNOWLEDGE: Apply knowledge from one's own study and experiences to active and ethical participation in civic life
- 3. DEMONSTRATION OF CIVIC IDENTITY AND

COMMITMENT: Provide evidence of experience in and reflection on civic engagement activities

- 4. CIVIC COMMUNICATION: Communicate and listen to
- others in order to establish personal and professional relationships to further civic action
- 5. ENGAGEMENT IN CIVIC ACTION AND REFLECTION: Demonstrate the ability to deliberate and collaborate on issues and problems to achieve a civic aim

#### **Civic Engagement Results**

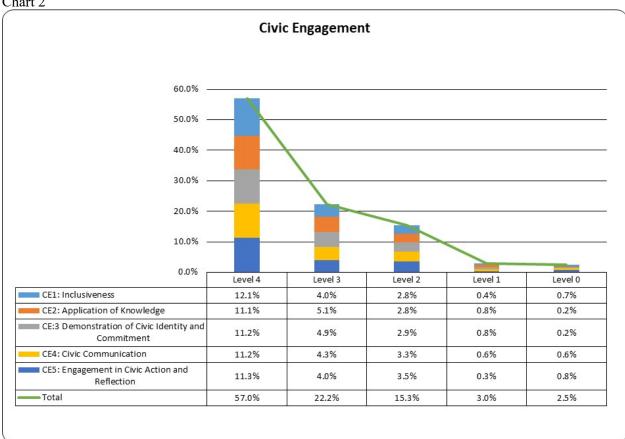
Table 13 shows the college-wide Civic Engagement learning outcome score for Fall 2019. In calculating the average score, blanks were given a score of zero. Therefore, the average score is on a scale of 0 to 4, with four being the highest level of achievement.

Table 13

Fall 2019 - Assessment – All Locations					
Learning Outcome # of Students   Average Score					
Civic Engagement	132	3.22			

Chart 2 shows the percentage of students scoring at each Level per descriptor.

Chart 2



- 79% of Civic Engagement descriptors were rated at Level 4 and Level 3
- CE: Inclusiveness assessed more students at Level 4 (12.1%) than the other descriptors assessing at any other Level

#### Communication

#### **Definition**

Communication: The purposeful development, expression and reception of a message through oral, written or nonverbal means. See Appendix A for Scoring Guidelines.

#### **Descriptors**

- 1. PURPOSE: Establish a clear central focus for a message which demonstrates an understanding of context, audience, and task
- 2. CONTENT: Develop appropriate, relevant content logically sequencing ideas and/or information
- 3. LANGUAGE: Apply language and/or modes of expression of a discipline in an appropriate and accurate manner to demonstrate comprehension
- 4. EXECUTION: Convey a message effectively

#### **Communication Results**

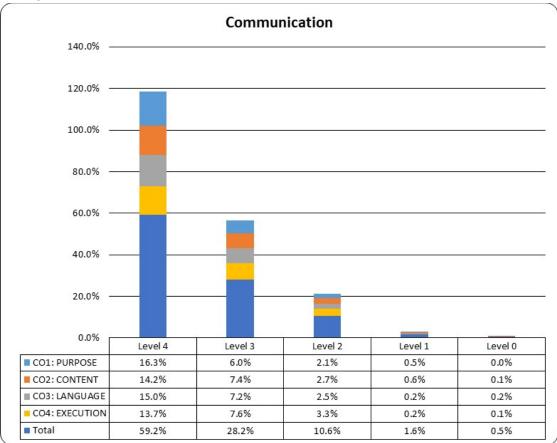
Table 14 shows the college-wide Communication learning outcome score for AY 2018-2019. In calculating the average score, blanks were given a score of zero. Therefore, the average score is on a scale of 0 to 4, with four being the highest level of achievement.

Table 14

Fall 2019 - Assessment – All Locations					
Learning Outcome # of Students   Average Score					
Communication	1,570	3.44			

Chart 3 shows the percentage of students scoring at each Level per descriptor.

#### Chart 3



- 87.4% of Communication descriptors were rated at Level 4 and Level 3
- <u>CO1: Purpose</u> assessed more students at Level 4 (16.3%) than the other descriptors assessing at any other Level

#### **Critical Thinking**

#### **Definition**

Critical Thinking: Habit of mind of analyzing issues, ideas, artifacts, events, and/or evidence to draw conclusions or solve problems.

#### **Descriptors**

- 1. Identify the topic/ subject of inquiry
- 2. Select appropriate resources required to draw conclusion(s) or solve the problem
- 3. Apply resources to draw conclusion(s) or solve the problem
- 4. Evaluate conclusion(s) or the solution to the problem

#### **Critical Thinking Results**

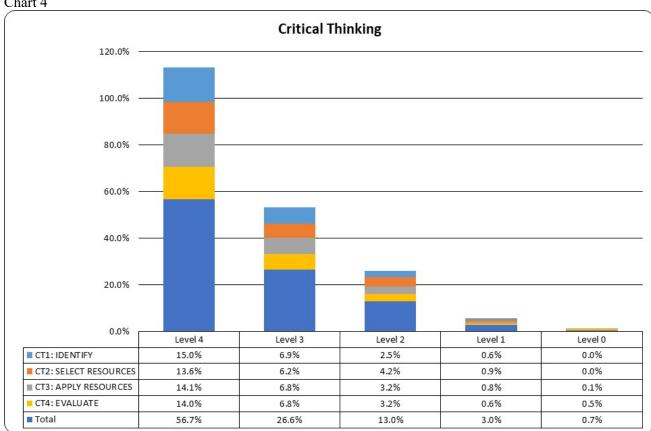
Table 15 shows the college-wide Critical Thinking learning outcome score for AY 2018-2019. In calculating the average score, blanks were given a score of zero. Therefore, the average score is on a scale of 0 to 4, with four being the highest level of achievement.

Table 15

Fall 2019 - Assessment – All Locations					
Learning Outcome # of Students   Average Score					
Critical Thinking	1,190	3.36			

Chart 4 shows percentage of students scoring at each Level per descriptor.

Chart 4



- 83.3% of Critical Thinking descriptors were rated at Level 4 and Level 3
- CT1: Identify assessed more students at Level 4 (15.0%) than the other descriptors assessing at any other Level

#### **Cultural and Global Engagement**

#### **Definition**

Cultural and Global Engagement: Global Learning encompasses knowledge, skills, and attitudes students acquire through a variety of experiences that enable them to understand world cultures, analyze global systems, appreciate cultural differences, and apply this knowledge and appreciation to their lives as educated individuals and global citizens.

#### **Descriptors**

- 1. KNOWLEDGE: Analyzes
- cultural systems, events, or creations and their relationship to worldviews, values, or behavior.
- 2. INFLUENCES: Evaluates the impact of contemporary and past events, perspectives, or cultures on intercultural relationships.
- 3. SELF AWARENESS: Analyzes the impact of culture and intercultural experiences on one's worldview, values and behavior, including assumptions, biases, prejudices, or stereotypes.
- 4. RESPONSIBILITY: Evaluates the impact of one's moral and ethical reasoning on one's actions in relation to culturally different groups.
- 5. CULTURAL EXPRESSION: Generates ideas, creations, or models that express the human condition and one's relationship with the world

#### **Cultural and Global Engagement Results**

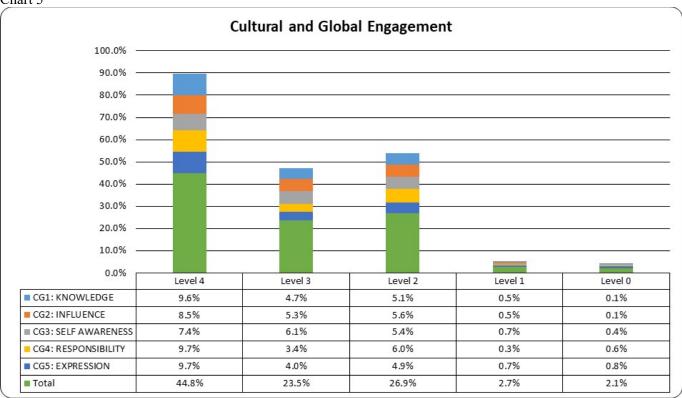
Table 16 shows the college-wide Cultural and Global Engagement learning outcome score for AY 2018-2019. In calculating the average score, blanks were given a score of zero. Therefore, the average score is on a scale of 0 to 4, with four being the highest level of achievement.

Table 16

Fall 2019 - Assessment – All Locations					
Learning Outcome # of Students   Average Score					
Cultural and Global Engagement	433	3.06			

Chart 5 shows the percentage of students scoring at each Level per descriptor.

Chart 5



- 71.7% of Cultural and Global Engagement descriptors were rated at Level 4 and Level 2
- <u>CG4: Responsibility</u> and <u>CG5: Expression</u> assessed more students at Level 3 (7.46%) than the other descriptors assessing at any other Level

## Appendix A

## **MCC's 4Cs Scoring Guidelines**

## **Scoring Guidelines**

## **Civic Engagement Scoring Guidelines**

#### CIVIC ENGAGEMENT - SCORING GUIDELINES

**DEFINITION:** Civic engagement encompasses actions to promote the quality of life in a community, through both political and non-political processes.

Descriptors	Level 4	Level 3	Level 2	Level 1	Level 0
	Proficient: Demonstrates indepth understanding of the process or concept. Minor errors or mistakes may be present but do not impede understanding.	Developing Proficiency: Demonstrates foundational understanding of the process or concept, but misconceptions impede in- depth understanding.	Beginning Proficiency: Demonstrates beginning understanding of the process or concept.	Not Proficient: Does not demonstrate understanding.	No submission
INCLUSIVENESS:     Demonstrate an     ability to engage     respectfully with     others in a diverse     society					
2. APPLY KNOWLEDGE: Apply knowledge from one's own study and experiences to active and ethical participation in civic life					
3. DEMONSTRATION OF CIVIC IDENTITY AND COMMITMENT: Provide evidence of experience in and reflection on civic engagement activities					
4. CIVIC COMMUNICATION: Communicate and listen to others in order to establish personal and professional relationships to further civic action					
5. ENGAGEMENT IN CIVIC ACTION AND REFLECTION: Demonstrate the ability to deliberate and collaborate on issues and problems to achieve a civic aim					

## **Communication Scoring Guidelines**

#### COMMUNICATION - SCORING GUIDELINE

**DEFINITION:** The purposeful development, expression and reception of a message through oral, written or nonverbal means.

Descriptors	Level 4	Level 3	Level 2	Level 1	Level 0	
	Proficient: Demonstrates in-depth understanding of the process or concept. Minor errors or mistakes may be present but do not impede understanding.	Developing Proficiency: Demonstrates foundational understanding of the process or concept, but misconceptions impede in- depth understanding.	Beginning Proficiency: Demonstrates beginning understanding of the process or concept.	Not Proficient: Does not demonstrate understanding.	No submission	
1. PURPOSE: Establish a clear central focus for a message which demonstrates an understanding of context, audience, and task						
2. CONTENT: Develop appropriate, relevant content logically sequencing ideas and/or information						
3. LANGUAGE: Apply language and/or modes of expression of a discipline in an appropriate and accurate manner to demonstrate comprehension						
4. EXECUTION: Convey a message effectively						

#### **Critical Thinking Scoring Guidelines**

#### CRITICAL THINKING - SCORING GUIDELINES

**DEFINITION:** Habit of mind of analyzing issues, ideas, artifacts, events, and/or evidence to draw conclusions or solve problems.

Descriptors	Level 4	Level 3	Level 2	Level 1	Level 0
	Proficient:  Demonstrates indepth understanding of the process or concept. Minor errors or mistakes may be present but do not impede understanding.	Developing Proficiency: Demonstrates foundational understanding of the process or concept, but misconceptions impede in- depth understanding.	Beginning Proficiency: Demonstrates beginning understanding of the process or concept.	Not Proficient: Does not demonstrate understanding.	No submission
Identify the topic/ subject of inquiry					
2. Select appropriate resources required to draw conclusion(s) or solve the problem					
3. Apply resources to draw conclusion(s) or solve the problem					
4. Evaluate conclusion(s) or the solution to the problem					

#### **Cultural and Global Engagement Scoring Guidelines**

### CULTURAL AND GLOBAL ENGAGEMENT -SCORING

GUIDELINE

DEFINITION: Global Learning encompasses knowledge, skills, and attitudes students acquire through a variety of experiences that enable them to understand world cultures, analyze global systems, appreciate cultural differences, and apply this knowledge and appreciation to their lives as educated individuals and global citizens.

Descriptors	Level 4	Level 3	Level 2	Level 1	Level 0
	Proficient: Demonstrates indepth understanding of the process or concept. Minor errors or mistakes may be present but do not impede understanding.	Developing Proficiency: Demonstrates foundational understanding of the process or concept, but misconceptions impede in- depth understanding.	Beginning Proficiency: Demonstrates beginning understanding of the process or concept.	Not Proficient: Does not demonstrate understanding.	No submission
1. KNOWLEDGE: Analyzes cultural systems, events, or creations and their relationship to worldviews, values, or behavior.					
2. INFLUENCE: Evaluates the impact of contemporary and past events, perspectives, or cultures on intercultural relationships.					
3. SELF AWARENESS: Analyzes the impact of culture and intercultural experiences on one's worldview, values and behavior, including assumptions, biases, prejudices, or stereotypes.					
4. RESPONSIBILITY: Evaluates the impact of one's moral and ethical reasoning on one's actions in relation to culturally different groups.					
5. EXPRESSION: Generates ideas, creations, or models that express the human condition and one's relationship with the world					